Xclaim™
by Ruckus Wireless

BENEFITS

Elegant Simplicity
- Configure and start monitoring your network in less than 5 minutes
- Intuitively, simple yet powerful Graphical User Interface

Enterprise Reliability
- Robust and reliable cloud infrastructure
- Intrinsic failure handling capability
- High availability design

Consumer Affordability
- CloudManager is FREE
- No additional AP licenses required
- No monthly/yearly contracts

Centralized Management
- Single management portal
- Remote management of Xclaim APs
- Centralized, secure configuration, network policy maintenance
- Accessible from any device/platform
- Managed Services Provider Portal for integrators and VARs.

Scalability
- No limit on number of locations or number of APs

Analytics and Monitoring
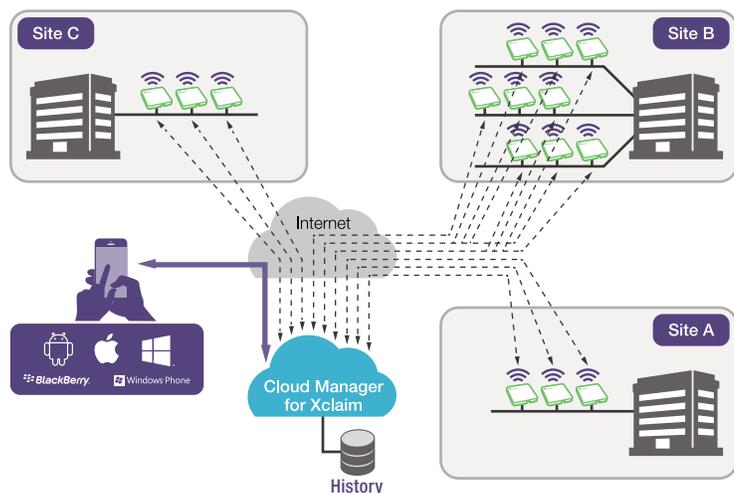- Powerful monitoring and reporting

CloudManager
for Xclaim™

100% Free Cloud Managementfor Business Class Wi-Fi

Simple, Complete Remote Management, Monitoring and Configuration of Xclaim Wi-Fi Access Points from any browser enabled device

CloudManager for Xclaim is a cloud based management solution that combines superior functionality, elegance, simplicity and enterprise grade Cloud Wi-Fi features to better manage your Xclaim Access Points. With it's robust, secure and scalable design, Businesses can now manage a virtually unlimited quantity of Xclaim access points from anywhere in the world and from any browser capable device. CloudManager has been designed to be simple to use, allowing customers to start managing their Xclaim Access points in a matter of minutes, providing total control of both their local and remote wireless networks.

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100% FREE CLOUD MANAGEMENT FOR BUSINESS CLASS WI-FI

DETAILED FEATURES

Remote management of Xclaim access points

CloudManager for Xclaim gives the customer the ability to add and configure Xclaim access points irrespective of where the access points are. CloudManager can be accessed over any wired, WiFi or cellular Internet connection. From the office, at home, or on the road– secure access to full management of an Xclaim deployment is just a click away.

Multi-site management

Management of one or more locations is possible from a single login to the CloudManager service, regardless of whether a business owner has a single location with multiple Xclaim access points or multiple locations with one or more access points. CloudManager brings them all together on a single screen.

Scalability

CloudManager can support an unlimited number of Xclaim access points, either from a single location with one AP or up to thousands of locations with 100 or more APs per each location, CloudManager provides management through a single pane of glass.

FEATURES

- Intuitive click through setup user interface
- Centralized, management of Xclaim access point configuration
- Ability to configure an unlimited number of Xclaim Access points
- Bulk AP administration
- Ability to configure multiple Networks/WLANs/SSIDs
- Intelligent filtering, reporting using custom "Tags" for every AP or Network configured
- Edit Access Points/Networks to modify parameters
- Access Point presence integrated to indicate LIVE status of all APs managed by the account
- AP stats refreshed both periodically and on-demand
- Dashboard displays the state of the entire network
- CloudManager maintains 7 days of historical network data from which reports can be generated, then downloaded or sent as an email
- CloudManager can send alerts to defined users via Email or SMS when user-defined conditions are met
- Works with all existing Xclaim APs
- MAC address filtering per wireless LAN
- Multiple admin logins
- Advanced Guest Network setup and features
- Managed Services Portal features one login for managed service partners to see all AP deployments of their customers at a glance
- AP offline notification via email to customer

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Analytics History and Reporting

CloudManager stores one week of historical access point data, which can be viewed in real-time at any moment. In addition, CloudManager includes pre-configured management reports, which can be downloaded or emailed directly to third parties to facilitate records of week-by-week network performance.

Access via Any client

CloudManager uses a responsive web-browser interface, allowing access by the browser on any smartphone, tablet, PC or Mac, with the user interface automatically adjusting to optimally suit the client device type, ensuring maximum user flexibility for managing Xclaim deployments. Multiple admin logins are available for ease of access and maintenance.

Backwards Compatibility

CloudManager will work with all existing deployments of Xclaim access points. Up to now, Xclaim customers have managed their Xclaim access points with the free, download-able Harmony for Xclaim app, a custom developed mobile application used exclusively with Xclaim access points, which works on both iOS and Android devices. Both existing and new Xclaim customers can continue to use Harmony for Xclaim, or they can very easily convert to management in the cloud with CloudManager at no additional cost and take advantage of the additional capabilities of CloudManager.
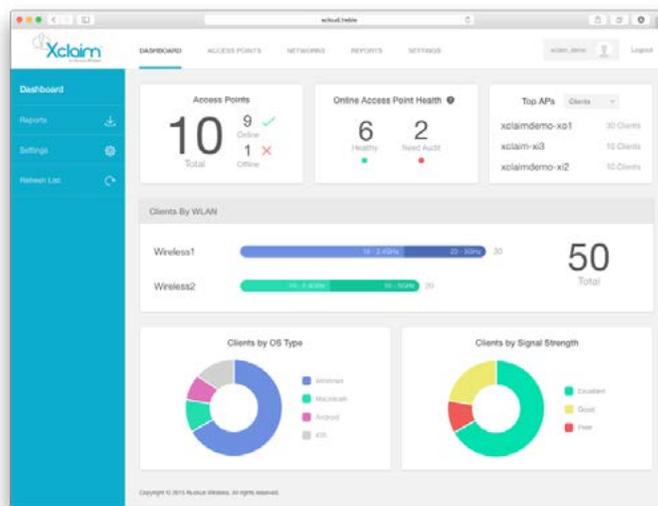
100% subscription-free

Other than the cost of Xclaim APs, there are no other upfront costs, nor monthly, quarterly or annual recurring subscription fees. CloudManager is included in existing Xclaim support forums and software upgrades, both of which are also totally free for Xclaim customers to access and utilize.

Live Dashboard

CloudManager for Xclaim features a powerful live dashboard giving the customer a birds-eye view of their wireless network. The dashboard has been specifically designed to be very intuitive in it's layout, with a lot of care going into identifying the information that customers might need from the dashboard without overloading the page with all the data available.

Identify issues before they occur

CloudManager for Xclaim has proprietary algorithms which take several parameters from all the access points and output a "health" parameter. This gives the administrator unprecedented, proactive insight into the health of the wireless network, allowing him/her to take action if required to correct issues before they occur.

CloudManager dashboard view

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